

FAQ

What shipping lines do you use most frequently?

Your order is very valuable to us and we understand that is our responsibility to ship you the best quality material - we use the right shipping Lines to the destination port (We Ship through Gdynia or Gdansk Seaport PL).

Can we come and inspect the goods?

Our customers are welcome during/ before loading of there merchandise ordered to view and discuss more business. You do not have to pay advance money before Your inspection. You are always welcome. Our company representative will pick You up from the airport if You wish.

How fast can you get the materials to us?

If we offer it we have it - if we have sent you a Proforma Invoice - we have reserved the goods for you until the validity of the terms mentioned in the contract, so we are ready to ship on the first available vessel after we have received confirmation of your payment.

How can we access pictures of the materials that you are offering?

Since many of the products we offer may be ambiguous. We are picture crazy. We shoot many pictures in order to provide you with an almost live experience as though you were here in our facilities. Pictures are available on demand.

What documents can you provide us after shipment

After shipment you are provided with:

- Invoice
- Packing List
- Weight Ticket
- Bill of Lading
- Pictures of the loading

Payment Method

We accept 50% Prepayment of the total amount before loading for order booking confirmation/reservation and the 50% on receipt of the Bill of Lading from the shipping company. Payment by Bank Transfer or by cash on the spot. Prepayment (%) procedure is negotiable.